

Q. Why must I seek referral from my veterinary surgeon?

A. The APBC recognises that a strong link between the veterinary surgeon and the behaviourist is essential in all cases and it emphasises the importance in its membership requirement that all members must work solely on veterinary referral, not least because of the link between some medical conditions and behavioural symptoms.

Q. How quickly will we see results?

A. The program advised may produce results very quickly, but often it will take time, effort and commitment from all the family to produce the improved behaviour. Always remember that your pet's current problems may have developed over a long period of time. Following your consultation further advice is available by phone and email as you progress.

Q. How do I book?

A. After you have been referred by your veterinary surgeon you can phone your nearest counsellor, or their clinic, to discuss details and costs. Consultation fees are fully or partly covered by many insurance policies. Make sure you check with your insurer before attending your appointment.

Q. Is this something that my pet insurance may cover?



Q. Making your appointment?

All clients must receive a veterinary referral. You have the option of filling out the attached slip with your veterinary surgeon and sending it to us or making it available at the consultation.



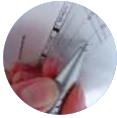
Q. How do I make an appointment?

Consultations are given by Claire at regional clinics held at veterinary centres and the Queen's Veterinary School Cambridge. Home visits are available where appropriate. Regional clinics cost approximately £95.00. Home visit costs vary according to location.



Q. When do I pay?

Upon booking appointments are secured with a £30 deposit. This is deducted from the total fee payable at the time of consultation unless required to secure a further appointment.



Q. Which areas are covered?

Regional clinics booked via the main office:

- ◆ Birmingham
- ◆ Cheltenham
- ◆ Derby
- ◆ Hereford
- ◆ Leicester
- ◆ Lichfield
- ◆ Northampton
- ◆ Nottingham
- ◆ Wolverhampton



Q. Queens Veterinary School, Cambridge

Appointments must be made at the hospital office by the referring veterinary surgeon. Normal Veterinary School consultation charges apply at the canine rate for both dogs and cats.

YOUR NEAREST APBC PRACTICE

Claire Arrowsmith

B.Sc.(Hons), M.Sc.

Main Office

The Pet Behaviour Centre
Upper Street
Defford
Worcestershire
WR8 9AB

Phone: 01 386 750615
Fax: 01 386 750743

Email: info@petbehaviourcentre.com
Web: www.petbehaviourcentre.com



Q. How can a member of the APBC help me?

A. In the treatment of behaviour problems it takes time to establish cause and develop treatment plans that are suitable to the owner's circumstances.

The APBC represents a network of experienced behaviour counsellors who, on referral from veterinary surgeons, are able to offer the time and expertise necessary to achieve these objectives at an affordable cost.

Q. What sort of problems can a member of the APBC help me with?

A. The range of behaviour problems exhibited in dogs and cats is varied. It includes aggression, destructiveness, toileting problems, marking, spraying, self mutilation, vocal behaviour, nervousness, car travel, livestock chasing and general control.

The APBC can offer help with these as well as behaviour problems exhibited in smaller companion animals and horses.

Q. Will I be a member of a class?

A. No. Consultations are held on a one-to-one basis, normally lasting between 1 1/2 and 2 hours

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Q. What happens at the time of consultation?

A. Consultations are held on an appointment basis, either at one of the regional clinics or in your own home. If possible all family members involved should be present. A history of the problem will be taken and your pet's temperament assessed. After this the counsellor will explain the motivation for the behaviour and devise a treatment programme to help you modify the pet's behaviour.

Q. What happens after the consultation?

A. Treatment programmes vary according to the nature and severity of the problem. Often only one consultation is necessary. Further advice and aftercare can be provided via the telephone. Where treatment dictates it, a follow-up appointment can be arranged. A report outlining the therapy will be sent to you and your veterinary surgeon.

www.apbc.org.uk



REFERRAL SLIP



ASSOCIATION OF PET
BEHAVIOUR COUNSELLORS

**you can't do better
for your pet**

Client's Name

Pet's Name

Referring Veterinary Surgeon

Address

Nature of Problem

Please tick appropriate box

Medical history accompanies this slip

Medical history supplied by post/phone/fax/email

I am supplying a Royal College approved behaviour referral form via the client/post/fax

(Copies available from the APBC)

There is no relevant medical history

Signed

MRCVS

Clients must bring this slip to their consultation.

